**Stakeholders:**

|  |  |  |
| --- | --- | --- |
|  | **Operational** | **Executive** |
| **Internal** | |  | | --- | | - Credit brokers  - Post processing clerk  - Post processing supervisor | | |  | | --- | | - Branch managers  - Senior management team | |
| **External** | - Customers | - Central Bank of Egypt  - Egyptian financial regulators  - External auditors |